

State of California • Department of Transportation
D3 Maintenance & Traffic Operations

SERVICE GUIDE





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Maintenance and Traffic Operations



MAINTENANCE SERVICE REQUEST

MSR

To report a problem on-line:
[www.dot.ca.gov/hq/maint/
msrsubmit/](http://www.dot.ca.gov/hq/maint/msrsubmit/)

Caltrans District 3 Maintenance & Traffic Operations Division

District 3 Division of Maintenance and Traffic Operations (M&O) has approximately 600 employees with an annual budget of \$100 million. The Division is responsible for approximately 4,500 lane miles (1,500 centerline miles) of State highways covering 11 counties. This includes Lake Tahoe and Sacramento. Our Mission is to provide a safe, sustainable, integrated and efficient transportation system to enhance California's economy and livability. Maintenance provides for public safety, maintains the State highway system and responds to emergencies year round, 24-hours per day so that travelers and goods reach their destination safely and efficiently. This includes pavement preservation, roadway repairs, water quality, storm water, hazardous materials response, guardrail/fence repairs, striping, crack sealing, avalanche control, litter-caused debris, etc. Maintenance operates 23 maintenance stations within the Sutter/Sierra and Sunrise geographic regions.

District 3 has the largest winter operations in the State. This includes maintaining and operating State highways in the Sierra Nevada including Interstate 80 (Donner Summit - elevation 7,239') and State Highway 50 (Echo Summit - elevation 7,381'). Annual snowfall per year over the summits is 429 inches (36 feet).

Traffic Operations is responsible for planning, design and analysis of highway safety and traffic operational improvements; traffic management operations and activities; encroachment permits; speed zone surveys; signing and markings. District 3's Regional Traffic Management Center (RTMC) monitors, responds to and reports highway incidents that cause congestion. The RTMC is located in Rancho Cordova and provides year round, 24-hour service.

M&O includes the following offices:

- Roadway Maintenance (Sutter/Sierra Region)
- Roadway Maintenance (Sunrise Region)
- Maintenance Support
- Traffic Operations
- Maintenance & Traffic Engineering

This Guide Provides

The following pages provide a listing of programs and services provided by and closely related to Caltrans Maintenance and Traffic Operations.

Dial 911 to report a highway emergency.

For highway maintenance concerns, you may submit a Maintenance Service Request, which can be found at www.dot.ca.gov, under contact us. Your request will be routed to the appropriate maintenance or traffic staff member. You will receive a written response to your request.

SERVING 11 SACRAMENTO VALLEY AND NORTHERN SIERRA COUNTIES

The California Department of Transportation, District 3 is responsible for maintaining and operating 1,439 center-line miles and 4,535 lane miles in 11 Sacramento Valley and Northern Sierra counties.

ASSETS

Maintenance Equipment - 875
 Maintenance Regions - 2
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 Roadside Rest Areas - 11
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Snow Equipment - 350
 Maintenance Stations - 23
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Abandoned Vehicles: Vehicles left abandoned on the State right-of-way for more than 72 hours are considered abandoned by Section 22710(f) of the California Vehicle Code. To report an abandoned vehicle, call 1-800-TELL-CHP or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Adopt-A-Highway (AAH): AAH participants help maintain and beautify sections of roadside within California's State Highway System. Individuals, organizations, businesses, and government agencies may participate as volunteers or as sponsors. Volunteer adopters perform their own adoption work, or sponsors hire an AAH service contractor to perform the work on their behalf. For more information call (866) 236-7824 or visit <http://adopt-a-highway.dot.ca.gov/>



Air Quality Liaison: The District 3 Air Quality Liaison coordinates and resolves issues relative to air quality compliance within the District and ensures all Maintenance air quality permits are current and in compliance with the rules and regulations of nine local air quality districts and the California Air Resources Board. For more information call (530) 741-5375 or visit <http://www.arb.ca.gov/homepage.htm>

Bike Paths: District 3 has more than 1,500 miles of highway and bicycle trails available. A map of these routes and available facilities can be found at http://www.dot.ca.gov/dist3/departments/planning/bike/D_3_bicycle_route.pdf

Bridges/Inspections & Maintenance: All Caltrans bridges are inspected biannually. To report a maintenance problem with a bridge, call the RTMC at (916) 859-7917 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Claims: If you feel that you have lost money or property as a result of any action or inaction by Caltrans and your claim is for \$10,000 or less, you can file your claim directly with Caltrans. You can call the District 3 Claims office at (530) 741-4262 or find more information at <http://www.dot.ca.gov/damageclaims.htm>

Communications: All District 3 radio communications are monitored and directed by the Regional Traffic Management Center (RTMC) in Rancho Cordova. In the winter months communications are enhanced with the opening of the Kingvale Communications Center on I-80 in the Donner Pass. For more information, visit <http://www.dot.ca.gov/road-sandtraffic.html>

Construction/Plans/Detours: A complete listing of District 3's construction zones, detours, and contact information can be found at <http://www.dot.ca.gov/dist3/> or at QuickMap <http://quickmap.dot.ca.gov/>

Construction Zone Enhanced Enforcement Program (COZEEP): The COZEEP program contracts with the California Highway Patrol (CHP) to increase work zone safety, such as patrol units

working within Construction work zones. For more information call (530) 741-4364 or visit http://www.dot.ca.gov/hq/construc/safety/cozeep_mazeep_pocket_guide.pdf



Crosswalks/Request New: To request installation of a new crosswalk, call (530) 741-5745 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Crosswalks/Repaint: Caltrans stripes crosswalks on State highways. To request striping maintenance, call (530) 741-5756. You can report a crosswalk maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>



CT Sat Com: Working in conjunction with Caltrans Office of Radio Communications, CT Sat Comm provides mobile emergency communications during local disasters. For more information contact the Equipment Manager's office at (530) 741-4081 or electronically <http://onramp.dot.ca.gov/hq/maint/RadioComm/index.shtml>

Director's Orders: In times of emergencies or catastrophic failures, where public safety and commerce will be greatly affected, Caltrans may implement exceptions to the formal advertising, bidding, and award requirements of the State Contract Act when certain requirements are met. For more information visit http://www.dot.ca.gov/ser/downloads/general/DD_26_R2_Signed.pdf

Disabled Access Maintenance: For wheelchair curb ramps, audible signals, or other disabled access roadway maintenance issues, contact the RTMC at (916) 859-7917 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>. For more information visit <http://www.adaac.org/caltrans/intakerequestform.aspx>

Disable Access/New: To request installation of new disabled access installation, call (530) 741-5745 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Drainage: Local Maintenance and the District 3 Stormwater crews provide routine maintenance for the roadside ditches in the State right-of-way. To report a ditch that needs maintenance, please call the RTMC at (916) 859-7917 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Electrical Crews: Electrical crews stationed in Sacramento, Marysville, and Auburn provide service and repairs to the District's electrical assets. To report an outage or damage, please call the RTMC at (916) 859-7917 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Energy Conservation: District 3's energy conservation efforts include the new District Office which earned a Leadership in Energy & Environmental Design Silver certification by the U.S. Green Building Council. For more information on Caltrans energy conservation efforts, visit <http://www.dot.ca.gov/hq/energy/>



Equipment: District 3 maintains and operates 875 pieces of equipment, including passenger vehicles. To report any misuse of Caltrans equipment, contact our Equipment Manager's office at (530) 741-4081 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Facilities: District 3's Maintenance facilities are maintained by the District's facility repair crews and are serviced and repaired by Maintenance Support through nine specialized contracts. New facility projects are the responsibility of Maintenance Engineering. To report a facility maintenance problem, call (530) 741-4317 or report electronically through



the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Flooded Roads: To report a flooded road, call the RTMC at (916) 859-7917 or through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>



Geotechnical Services: Geotechnical Services provides statewide geotechnical engineering and engineering geology products and services for the Department. This includes soil and rock field investigations, geotechnical earthquake engineering, exploratory drilling, geophysics, and the development of foundation recommendations for structures, including design and construction support. It provides emergency response to landslides,

rockfall, bridge scour and earthquake damage and an accredited geotechnical laboratory. For more information visit <http://www.dot.ca.gov/hq/esc/geotech/>

Graffiti Removal: To request graffiti removal from the State highway system, report electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Hazardous Spill Response: Hazmat Managers coordinate with specialized contractors for removal of self-generated waste and response to highway spills. All District 3 Maintenance employees receive annual first responder operational training and hazmat response materials are kept in standardized storage units at each Maintenance station. To report a hazardous spill in the Sacramento area, call (916) 263-2491 or north of I-80 call (530) 632-5344. In an emergency, call 911.

Illegal Dumping: To report illegal dumping, call the RTMC at (916) 859-7810 or report electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Illegal Homeless Encampments: To report an illegal homeless encampment, call the RTMC at 916-859-7810 or report electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Integrated Maintenance Management System (IMMS): The IMMS program enables supervisors to record, schedule, and track progress on Maintenance work. It provides management information and reports useful in measuring how well the Maintenance Division has managed its resources to address identified needs. For more

information, visit <http://www.dot.ca.gov/hq/maint/imms/>

Landscaping: Caltrans landscaping responsibilities include maintenance of trees, shrubs, ground-covers, irrigation management, weed control, and encouragement of desirable annual/perennial grasses. This is accomplished through integrated vegetation management utilizing mowing, weed-eating and pesticide applications when necessary. You can report a landscaping maintenance problem electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>



Landscape Specialists: District 3's Landscape Specialists report to Maintenance Support and are responsible for the vegetation control plan, herbicide and respirator training, slope inspections, green tree removals, and illegal tree and shrub trimming/removal investigations. For more information call (530) 740-4940.

Learning Management System (LMS): LMS is the official training history database for all Caltrans employees. The LMS consists of a specific functionality within Staff Central that is designed to track employee training history, facilitate train

ing requests and course registration, and houses the Caltrans Course Catalog. For more information, visit <http://admin.dot.ca.gov/tr/ldo/lms.shtml>

Level of Service (LOS): The LOS program reports on the condition of highways. Individual elements such as pavement condition, drainage, and litter are evaluated and recorded. This data, in conjunction with work load data from IMMS, is used to measure the condition of the State's highways. For more information on the LOS program, visit <http://onramp.dot.ca.gov/hq/maint/roadway/los/index.shtml>



Litter Removal: District 3 uses a variety of programs to control litter on the State highway system, including county jail and probation crews. You can report a litter maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msr-submit/>

Local Development-Intergovernmental Review (LD-IGR): LD-IGR is a mandated ongoing statewide effort focused primarily on avoiding, eliminating, or reducing to insignificance potential adverse impacts of local development on the trans-

portation system. Caltrans is proud to share our expertise with other jurisdictions and assist them throughout their land use planning and decision-making processes. For more information visit http://www.dot.ca.gov/hq/tpp/offices/ocpligr_ceqa.html

Maintenance Equipment Training Academy (META): META is located at the McClellan Park in Sacramento and provides a variety of training including Equipment Operator, Electrician, and New Employee Maintenance Orientation (NEMO). For more information visit <http://onramp.dot.ca.gov/hq/maint/mset/meta.shtml>

Maintenance Forces/Employment: District 3 staffs crews for 23 Maintenance stations, eight Landscape, four Electrical, and nine specialized crews such as Tree, Bridge, and Striping. In addition, the higher elevation Maintenance stations hire temporary workers for the snow removal season. For more information on Caltrans jobs and exams, visit <http://www.dot.ca.gov/hq/jobs/vacancy.htm>

Maintenance Service Request (MSR): The MSR is a web base tool for public reporting of maintenance needs. For more information, visit <http://www.dot.ca.gov/hq/maint/msrsubmit/>



Maintenance Zone Enhanced Enforcement Program (MAZEEP):

The MAZEEP program contracts with the CHP to increase work zone safety such as patrol units working within Caltrans work zones. For more information call (530) 741-5375 or visit http://www.dot.ca.gov/hq/construc/safety/cozeep_mazeep_pocket_guide.pdf

Managed Lane: Managed Lane is an operational practice utilized to address congestion by controlling traffic movement on the highway. Two common approaches to lane management are to restrict use based on vehicle eligibility, and control of access through limited ingress/egress. Vehicle eligibility can be based on occupancy or vehicle type. California's Managed Lane is comprised of High Occupancy Vehicle lanes, Express lanes, and Park and Ride facilities. For more information, visit <http://www.dot.ca.gov/hq/traffops/systemops/hov/>



Move Over Law: A new California law, enacted in 2007 and amended in 2009 to include Caltrans vehicles, requires drivers to move over if safe to do so, or slow down when they see amber flashing lights. For more information, visit <http://www.dot.ca.gov/moveover/>

Mowing/Swath and Bale: District 3's mowing program is designed to reduce the fire hazard along the roadway. Swath and Bale activities utilize contracted cutting and baling of vegetation for animal feed. You can report a mowing maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Outdoor Advertising: Caltrans regulates the placement of outdoor advertising displays visible from California highways. For more information call (916) 654-6473 or visit <http://www.dot.ca.gov/oda/>



Park & Rides: District 3 along with our local and regional partners currently provide 49 Park and Ride lot locations with over 2,700 parking spaces and 133 bike lockers to help serve your commuting needs. For more information, visit <http://www.dot.ca.gov/dist3/departments/planning/Park-Ride/>

Parking Restrictions: Caltrans controls parking on State highways in accordance with the California Vehicle Code. To request parking restrictions, contact (530) 741-5754.

Pavement Repairs: District 3 Maintenance Engineering, utilizing local and Headquarters' pavement evaluation information, set priorities and contract schedules. Work is performed by Maintenance crews and private contractors. You can report a pavement maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Permits/Chain Installers: Encroachment permits are issued annually to individuals desiring to install or remove tire chains for a fee on vehicles along the District's snow routes. Rates to install auto chains are \$30 and \$15 to remove them. Truck rates are \$20 per wheel to install and \$10 per wheel to remove. For more information, call (530) 741-4403.



Permits/Encroachment: The Maintenance and Traffic Operations staff at Caltrans facilitate work performed by non-Caltrans people through issuance and management of encroachment permits. People who wish to construct driveways, install

utilities, conduct special events, or any other action within the State highway system may contact the Encroachment Permits Branch Help Desk at (530) 741-4403 to get more information.

Permits/Encroachment Violations: When non-permitted actions or installations are discovered, the Maintenance and Traffic Operations staff seek to resolve the violation by either removing or bringing the violation into compliance to protect the traveling public and secure the integrity of the State highway system for the taxpayer. For more information, call (530) 741-4403.



Permits/Oversize Loads: The Department of Transportation has the discretionary authority to issue special permits for the movement of vehicles/loads exceeding statutory limitation on the size, weight, and loading of vehicles contained in Division 15 of the California Vehicle Code. Requests for such special permits require the completion of an application for a transportation permit. For more information call (916) 322-1297 or visit <http://www.dot.ca.gov/hq/traffops/permits/>

Permits/Special Events: Special events, such as parades, walks, fairs, and street events must have encroachment permits. For more information, call (530) 741-4403.

Permits/Trees: An encroachment permit must be obtained before any tree or shrub trimming, removing, or planting on State right-of-way can be done. For more information, call (530) 741-4403.

Potholes: Inclement weather and older asphalt, along with heavy loads and tire chain wear, can all lead to pot holes in the pavement. To report a pothole or trouble asphalt area, call the RTMC at (916) 859-7917 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

QuickMap: The QuickMap is a real-time California map of current traffic conditions including lane closures, CHP incidents, changeable message signs, chain controls, and video cameras. Visit the QuickMap <http://quickmap.dot.ca.gov/> or for more information <http://www.dot.ca.gov/road-sandtraffic.html>

Radio Operations: Caltrans maintains 800 mhz licensed two way radio systems including mountain top repeaters, mobile/portable radios, and fixed base stations throughout the District. For more information call the District 3 Radio Coordinator at (530) 741-4081 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Ramp Metering: District 3 operates and maintains 188 ramp meter signal lights in the District to control traffic congestion during peak traffic hours. For more information visit http://www.dot.ca.gov/hq/traffops/systemops/ramp_meter/. You can report an outage electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Regional Traffic Management Center (RTMC): The District 3 RTMC is located in Ran-

cho Cordova and is staffed jointly with CHP and Caltrans. Traffic Operations oversees the Caltrans operations and offers up to date traffic and road conditions through the QuickMap program. For more information, visit <http://www.dot.ca.gov/road-sandtraffic.html> or visit the QuickMap at <http://quickmap.dot.ca.gov/>



Roads: For information on road conditions, call 1-800-427-ROAD (7623) or visit <http://quickmap.dot.ca.gov/>

Roadside Maintenance: For roadside maintenance problems, call the RTMC at (916) 859-7917 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Roadway Safety: To report a perceived safety issue involving the roadway, bicycles, or pedestrians, or requests regarding accident data on the State highway system, contact Traffic Safety at (530) 741-5712.

Rumble Strips: Caltrans uses rumble strips in an attempt to alert inattentive or drowsy drivers that their vehicles are drifting out of their travel lane. Rumble strips are installed both in the shoulders as well as in the center of the roadway. For more

information visit <http://northregion.dot.ca.gov/traffic/> or <http://www.dot.ca.gov/hq/traffops/signtech/signdel/policy/11-04.pdf>

Safety: The District 3 Health and Safety Office provides guidance and training to District managers, supervisors, and employees regarding safety and health issues, CalOSHA requirements and reporting, and accident investigation. Regional Safety Officers work in the field to assist Maintenance supervisors with operational safety issues and training. For more information, call the District 3 Safety Office at (530) 741-7130 or visit <http://onramp.dot.ca.gov/hq/maint/mset/workersafety.shtml>

Safety Roadside Rest Areas: The Department of Transportation's Rest Areas are a stopping place for your relaxation. For a map of District 3's Safety Roadside Rest Areas and their services visit <http://www.dot.ca.gov/dist3/departments/mtce/restareamap.htm>. For a map of Safety Roadside Rest Areas in the rest of the State visit <http://www.dot.ca.gov/hq/maint/ra/Statewide.htm>

Signs: District 3's 36,083 one post signs, 5,841 two post signs, and 1,177 large overhead signs are installed, replaced, and repaired by the District 3 Sign Crew and local Maintenance stations. You can report a sign maintenance problem electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Signs/General Service and Logos: Caltrans places signs on State highways to help guide travelers to services such as gas, food, and lodging. To request a service sign, call (530) 741-5747.

Signal & Lighting Coordinator (SLC): District 3's SLC works with Design, Traffic Engineering, and Electrical Maintenance to establish asset and ser-

vice point information, which is entered into IMMS. You can report an outage electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Speed Limits/Zones: Caltrans establishes speed limits for State highways based on the California Vehicle Code and the California Manual on Uniform Traffic Control Devices. To inquire about a speed limit, call (530) 741-5747.

Stop Sign/New Request: To request new stop sign installations, call (530) 741-5745 or electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

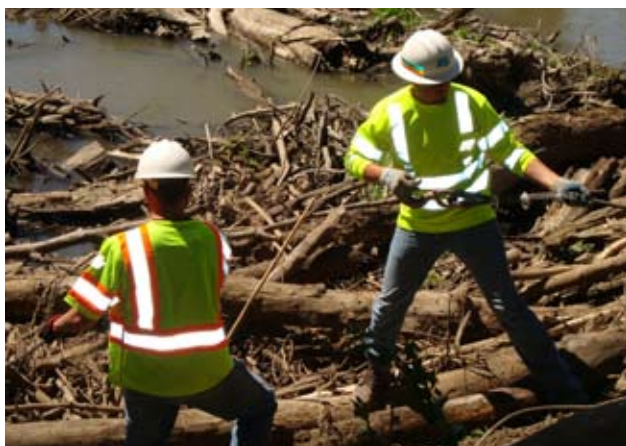
Storm Drains: District 3's 37,891 drains, culvert openings, and direct inlets are inspected, cleaned, and repaired by the District Stormwater Crew and local Maintenance stations. You can report a drain maintenance problem electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Storm Response: To report storm related problems, damage, or needed repairs to the state highway system, call the RTMC at (916) 859-7917 or



submit electronically through the MSR system
<http://www.dot.ca.gov/hq/maint/msrsubmit/>

Storm Water (SW): The District 3 Stormwater Program is focused on implementing best management practices (BMPs) within our field Maintenance operations to reduce the potential for stormwater pollution within the District's right-of-ways and facilities. The program also prepares for and plans procedures to mitigate emergency situations such as accidental spills, illegal connections, illicit discharges, and illegal dumping. Awareness through BMP tailgate training and new employee orientation are part of the Stormwater Program's preparations. For more information visit <http://www.dot.ca.gov/hq/env/stormwater/>



Striping & Markings: District 3's Striping and Pavement Marking crews are responsible for delineation throughout the District. You can report a delineation maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Surface Transportation Assistance Act (STAA): In the 1980s, California evaluated all state routes and allowed STAA vehicles on those routes that could accommodate them. State routes are continuously re-evaluated as improvement

projects are completed. Local governments also evaluate local roads for STAA access to create local TA routes. For more information visit <http://www.dot.ca.gov/hq/traffops/trucks/routes/ta-process.htm> and <http://www.dot.ca.gov/hq/traffops/trucks/>



Sweeping: District 3 operates 21 sweepers throughout the District, including a night sweeping crew in Sacramento. You can report a sweeping maintenance problem through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Terminal Access: Federal law requires that states allow Surface Transportation Assistance Act (STAA) trucks reasonable access to terminals. In the 1980s, California evaluated all state routes and allowed STAA vehicles on those routes that could accommodate them. These are called Terminal Access (TA) routes. State routes are continuously re-evaluated as improvement projects are completed. Local governments also evaluate local

roads for STAA access to create local TA routes. For more information visit <http://www.dot.ca.gov/hq/traffops/trucks/routes/ta-process.htm> and <http://www.dot.ca.gov/hq/traffops/trucks/>

Traffic Counts/Highway Volumes: The Traffic Data Branch is responsible for the collection and dissemination of historical volume and speed data. Traffic counts, also called traffic volumes are available in various formats, and are only for the State highway system. Traffic counts are not collected on locally maintained streets. Caltrans traffic counts are summarized annually into three categories, traffic volumes, truck traffic, and ramp volumes. For more information, call (916) 859-7960 or visit <http://traffic-counts.dot.ca.gov/>

Traffic Counts/Intersection Counts: For intersection counts, call (530) 741-5745. For more information on traffic counts, visit <http://traffic-counts.dot.ca.gov/>

Traffic Safety: The goal of the Office of Traffic Safety is to make safety improvements to the existing facility to reduce the number and/or severity of collisions, conduct and implement safety studies to identify innovative solutions to complex problems, effectively communicate safety principles and techniques through OUTREACH and FEEDBACK from Caltrans districts, local and other State agencies and the people of California, and evaluate and incorporate new technologies and products to pursue the safest transportation system possible. For more information, call (530) 741-5712 or visit <http://www.dot.ca.gov/hq/traffops/saferesr/>

Traffic Signal/New Request: To request a new traffic signal, call (530) 741-5745 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Traffic Signal Timing: To report a problem with traffic signal timing, call (530) 634-7619 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Training: District 3 employee training is provided by the District Training Coordinator, Hazmat Managers, Landscape Specialists, Safety Officers, and META. Some of the courses provided include first aid, CPR, heat stress, Chapter 8 Protection of Workers, and specialized training such as confined spaces and respirator use. For more information, visit <http://admin.dot.ca.gov/tr/ldol/>



Trees: Trees are trimmed and/or removed on the Caltrans right-of-way by the Tree Crew when necessary for aesthetics and/or safety reasons; providing clearance of roadways, walkways, traffic signs, signals, street lights and visibility at intersections. Be aware that non-permitted cutting of any trees or shrubs on state right-of-way is in violation of State law and that any vegetation growing upon private property and creating a hazard are encroachment violations: see Permits/Trees. You can report a tree maintenance problem by calling (530) 740-4940 or submit electronically through the MSR system <http://www.dot.ca.gov/hq/maint/msrsubmit/>

Truck Routes: Some routes have special restrictions, such as length, gross weight, number

of axles, or hauling of flammable materials or explosives. For more information and a map of truck routes in California, visit <http://www.dot.ca.gov/hq/traffops/trucks/truckmap/>

Vegétation Control Plan: District 3's Annual Vegetation Management Plan is prepared by the District's Landscape Specialists and lists all rates, locations, methods, and frequencies of both chemical herbicide and manual applications along with the locations of environmentally sensitive areas and fire incidents. For more information call (530) 740-4940.

Warehouse: The District 3 Warehouse is operated by Maintenance Support and provides tools, materials, and safety supplies to field Maintenance and Construction crews. For more information call (530) 741-4165 or visit <http://northregion.dot.ca.gov/maintenancel/catalog/>

Winter Operations Snow and Ice Plan:

Each year District 3 prepares a published plan outlining labor, materials, equipment, and facilities needed to ensure safe highways in the mountain passes during the winter months. This plan can be accessed by visiting <http://northregion.dot.ca.gov/maintenancel/>



24-Hour Emergency Response: For immediate response to hazards, immediate maintenance, and storm problems call the RTMC at (916) 859-7917 or dial 911.

Caltrans External Web Sites:

- www.dot.ca.gov
Our main external website
- video.dot.ca.gov
Traffic videos and the external Photolog application
- <http://www.dot.ca.gov/dist3/>
District 3 external website
- <http://mvforward.org/>
Timelines, schedules, and route maps for the Marysville Construction Project
- www.amtrak.com/home
Amtrak California
- traffic-counts.dot.ca.gov
Traffic and Vehicle Data Systems Unit
- www.catc.ca.gov
California Transportation Commission
- www.donttrashcalifornia.info
Don't Trash California
- quickmap.dot.ca.gov
Caltrans Traveler and Road Conditions Information
- highways.dot.ca.gov
Work Zone Safety
- adopt-a-highway.dot.ca.gov
Adopt- A-Highway Program
- www.transportationfoundation.org/
California Transportation Foundation
- www.distraction.gov
US Government site for distracted driving



State of California
DEPARTMENT OF TRANSPORTATION
703 B Street
Marysville, CA 95901



Customer Service & Contacts

RELATED LINKS

California Highway Patrol
www.chp.ca.gov

Department of Motor Vehicles
www.dmv.ca.gov

EDMUND G. BROWN JR.
Governor

Malcolm Dougherty
Director

Jody Jones
District 3 Director

Adopt-A-Highway	(530) 741-4002
Claims	(530) 741-4262
Employment Verification.....	(800) 367-2884
Job Hotline	(916) 227-7856
Logo signs	(530) 741-5758
Permits - Encroachment	(530) 741-4403
Permits - Transportation.....	(916) 322-1297
Road Condition	1-800-427-7623
Sign Suggestion.....	(530) 741-5474
Right of Way	(530) 741-4226

PUBLIC INFORMATION OFFICE

For traffic related issues in Butte, Colusa, Glenn, Sutter, and Yuba Counties	(530) 741-4571
For traffic related issues in Yolo, and Sacramento Counties	(530) 741-5474
For traffic related issues in Nevada, Placer, and Sierra Counties	(530) 634-7640
For traffic related issues in El Dorado County or the Tahoe Basin	(530) 741-4566